

BSAA Store FAQ

Shipping Information

Free Shipping is included to the U.S., International shipping will be required to pay additional cost.

Payment

We accept payment by PayPal to BSAAstore@gmail.com. To purchase an artwork, please complete the following form and email me at BSAAstore@gmail.com

What are the shipping times?

After your order has been processed, it takes around two to four weeks for the item to be delivered. There can be delays beyond our control such as customs and postal service delays.

Contact Us

Have an issue? Need help with something? No problem! We love hearing your feedback! Here at Bonner Springs Arts Alliance nothing means more to us than providing you with the customer service you truly deserve. If you have any questions or customer service concerns please feel free to contact us by an e-mail and we'll be more than happy to help you out in any way possible:

Email: BSAAstore@gmail.com

Write To Us: Bonner Springs Arts Alliance, P.O. Box 34, Bonner Springs, KS 66012

Call: (816) 678-3739

Terms of Service

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact on the website through which the service is provided, without express written permission by us.

Privacy Policy: when you make a purchase or attempt to make a purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information, email address, and phone number. We refer to this information as "Order Information". We use the Order Information that we collect to fulfill any orders placed through the Site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations).

Refund and Return Policy

We aim for all information, photographs and shipping information to be as accurate as possible. Therefore all sales are final, except in the case of damage. If goods have been damaged once you receive them, please sign for as 'damaged in transit' and email me at BSAAstore@gmail.com with any problems regarding your order and I will try my best to rectify any issues.

***I Agree to Terms of Service & Privacy Policy (check box)**